

RECEPTIONIST/ ADMINISTRATOR

PERSON SPECIFICATION



Job title	Receptionist/Administrator
Responsible to	Office Manager

	ESSENTIAL	DESIRABLE
EXPERIENCE	 Previous experience of working in an office environment. 	 Previous experience of working in a receptionist and administration roles.
QUALIFICATIONS	GCSE Grade C or above in English and Maths, or equivalent.	Secretarial or administration qualifications
KNOWLEDGE & SKILLS	 Excellent verbal and written communication skills. Excellent interpersonal skills. Computer literate, especially in Microsoft Office. 	
ATTRIBUTES	 Smart appearance. Ability to work well under pressure. Good attention to detail. Polite and courteous. Well organised. Ability to prioritise workloads. 	

