



APPLICATION SUPPORT SPECIALIST

PERSON SPECIFICATION

Creating Better Life Experiences.
One Home at a Time.

BLOOR HOMES[®]

Job title	Application Support Specialist
Responsible to	IT Business Systems Manager

	ESSENTIAL	DESIRABLE
EXPERIENCE	• Experience with SaaS applications. • Have previously worked in a similar position within an IT environment.	• Experience with cloud computing platforms.
KNOWLEDGE & SKILLS	• Awareness of programming languages. • Familiarity with relational databases such as MySQL or Oracle.	• Knowledge of Microsoft Power Platform. • Basic understanding of web technologies. • Familiarity with agile software development methodologies.
ATTRIBUTES	• Ability to work independently and as part of a team. • Strong attention to detail and ability to multitask. • Strong problem-solving and analytical skills. • Excellent communication and customer service skills.	