



CUSTOMER CARE TECHNICIAN

PERSON SPECIFICATION

Creating Better Life Experiences.
One Home at a Time.

BLOOR HOMES[®]

Job title	Customer Care Technician
Responsible to	Head of Customer Care

	ESSENTIAL	DESIRABLE
EXPERIENCE	<ul style="list-style-type: none"> • Experience of working in the construction industry. 	<ul style="list-style-type: none"> • Experience of working in maintenance within a house building company.
QUALIFICATIONS	<ul style="list-style-type: none"> • Must hold a Full UK driving Licence. 	<ul style="list-style-type: none"> • Qualified tradesperson.
KNOWLEDGE & SKILLS	<ul style="list-style-type: none"> • Good verbal communication skills. • Ability to multi-task. • Good time management. • Knowledge of health and safety. • Knowledge of modern materials and techniques. 	
ATTRIBUTES	<ul style="list-style-type: none"> • Punctual. • Well organised. • Self-motivated. • Works well under pressure. • Pro-active. • Flexible and adaptable to change. • Tactful and approachable. • Customer focused. • Problem solver. 	